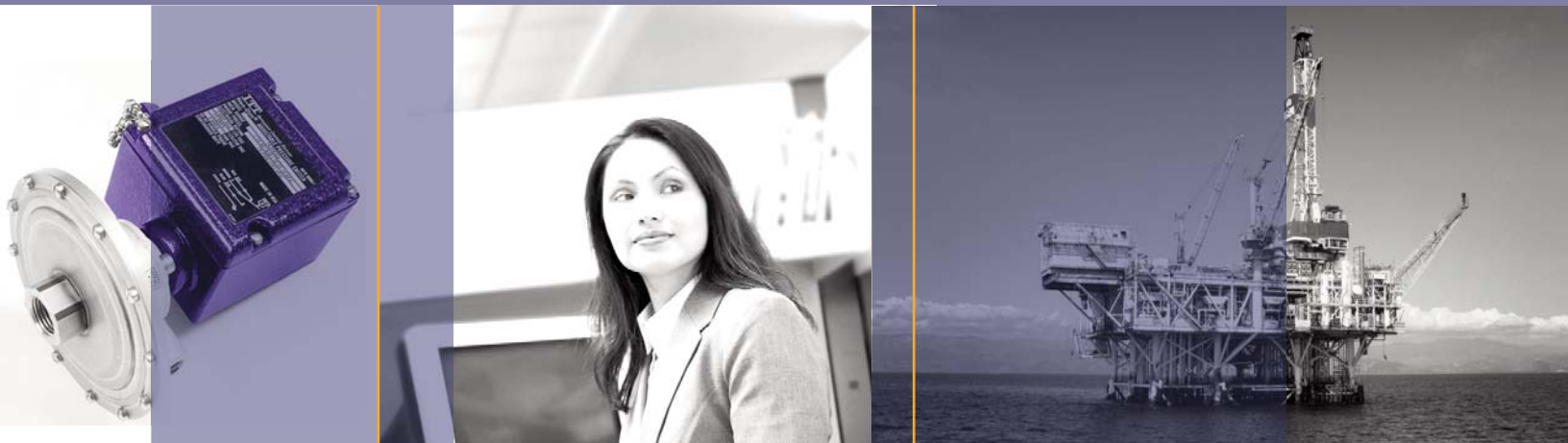




Neo-Dyn®
by Aerospace Controls

Order Status User Guide

Version 5



Engineered for life

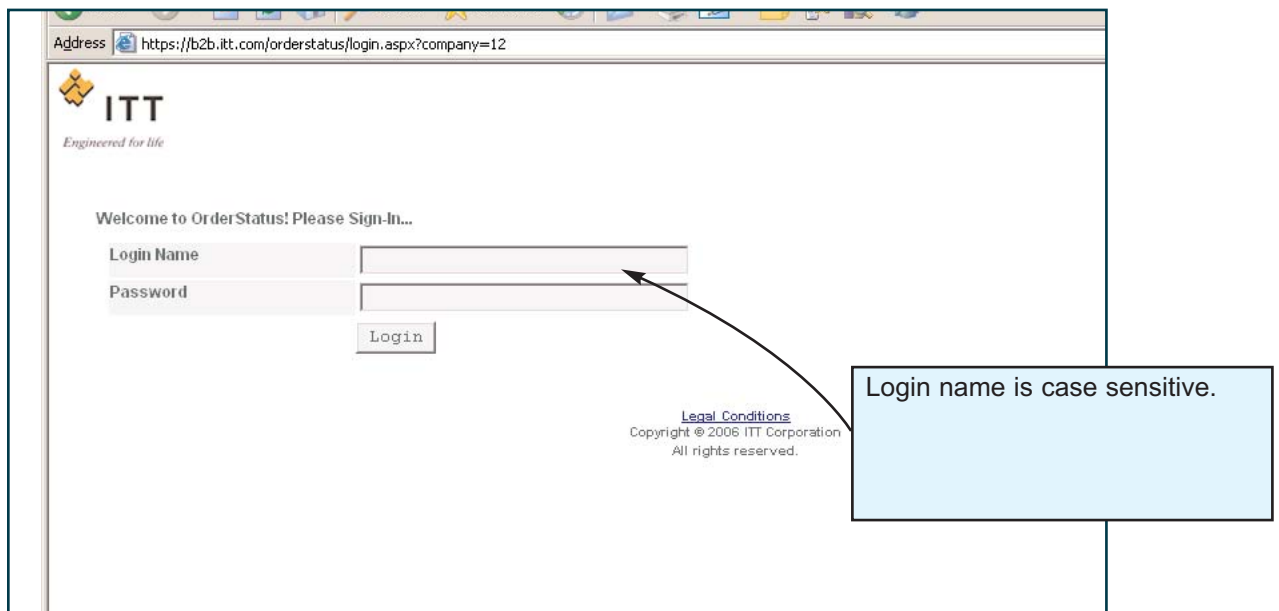
Printed in U.S.A.

Order Status User Guide

In order to access the ITT Neo-Dyn Internet Order Status Application, navigate your browser to <http://www.neodyn.com> and click on the application link. Or, navigate to <https://b2b.itt.com/OrderStatus/Login.aspx?company=10> and follow the instructions below.

We invite you to comment and/or submit suggestions for future application functionality by email to either: aerospace.webmaster@itt.com or robert.cisneros@itt.com. Please include your name, telephone number, and company name for any necessary follow-up.

1. Navigate your browser to the Internet Order Status application.
2. Enter the supplied Login Name and Password, then click the "Login" button.



NOTE: If you encounter login problems, please verify that you are entering your Login Name using the appropriate case sensitivity.

Order Status User Guide

3. Initially, your most recently placed orders will be displayed. To view any of the order details, click either the underlined order number or the "View Order" link.

ITT Aerospace Controls

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Search [Search Order by Part No.](#)

Customer Name COMPONENTS

ITT Order No. Enter Order No or Cust PO and click Find

Customer P.O. Enter complete ITT Order No. , or
enter partial P.O. No. (case sensitive)

ITT Order No.	Customer P.O.	Ship Date	View
12503	15180		View Order
12428	15163		View Order
12252	15129		View Order
12214	15098	02/09/10	View Order
12155	15108	01/11/10	View Order

4. To search for a particular order, enter the ITT order number or in the box provided enter your customer PO number and then click the "Find" button.

Enter either the ITT Order number or your PO number and then click the "Find" button.

5. To view any of the line item shipping details (including the tracking number), click on the appropriate underlined "view" link under "Tracking Information".

NOTE:
Please Do Not use your browser's back or forward buttons. Instead, use the navigation links provided within the Order Status application.

ITT Aerospace Controls

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Order Detail [Back to Search By Part](#) [Back to Order Search](#)

ITT Order No. 12155

Customer P.O. 15108

Questions? [Click here to send an e-mail.](#)

Line	ITT Part No.	Customer Part No.	Description	Qty Ordered	Qty Shipped	Status	ITT Sched Ship Date	Tracking Information
1	142P82C3773		SWITCH_ADJ PRESS/VACUUM	2	2	Completed	01/08/10	view

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Click to view the tracking number.

Order Status User Guide

5. To track your order with the carrier, click on the tracking link if provided, if not, drag your mouse pointer over the tracking number. Then, right mouse click over the selected data and click on the "Copy" option. Once you have the tracking number copied, click on the appropriate carrier's web link and then right mouse click in the tracking number field and select "Paste". Follow the carrier's web page instructions to track your order.

NOTE:
Please be sure to click the "SignOff" button when you have finished your inquiries.

Shipping Details

[Back to Order](#) [SignOff](#)

UPS

Line	1
ITT Part No.	142P82C3773
ITT Order No.	12155
Customer P.O.	15108
Description	SWITCH,ADJ PRESS/VACUUM

Ship Via	Tracking No.	Ship Date	Qty Shipped
UPS	1Z8450XW03614411	01/11/10	2

Previous Next

Invoice Detail

Qty Ordered	2
Qty Shipped	2
ITT Sched Ship Date	01/08/10

Invoice No	Invoice Line No.	Quantity Shipped	Actual Date
103351	1	2.000	01/11/10

Previous Next

6. After you have completed your Order Status inquiries, please be sure to click on the "Sign Off" link located near the top of every page.

er

Tracking

Enter Tracking Number

Enter up to 25 UPS Tracking InfoNotice Numbers below

Tracking Numbers: [?]

1. [input field]

2. [input field]

3. [input field]